

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - Green Team	MANHASSET	2	0.5
			NEW CASSEL	1	0
			PORT WASHINGTON	1	8.0
			albertson	1	4.0
		Adm Svc - Green Team		5	2.6
		Adm Svc - PW Parking - Broken Meter	port washington	1	0
		Adm Svc - PW Parking - Broken Meter		1	0
	Administrative Services			6	2.2
Administrative Services			6	2.2	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	MANORHAVEN	1	0
			NEW CASSEL	4	0.2
			NEW HYDE PARK	3	1.0
			NORTH HILLS	1	0
			WESTBURY	4	0.2
			WILLISTON PARK	2	1.0
		CommSvc - Bus Pickup Cancel		15	0.5
		CommSvc - Bus Pickup Schedule	GARDEN CITY PARK	1	1.0
			MINEOLA	4	1.0
			NEW CASSEL	1	0
		CommSvc - Bus Pickup Schedule		6	0.8
		CommSvc - Misc SR	GARDEN CITY PARK	1	20.0
			GREAT NECK PLAZA	1	1.0
			MINEOLA	1	0
			NEW CASSEL	1	3.0
			ROSLYN HEIGHTS	1	16.0
		CommSvc - Misc SR		5	8.0
		CommSvc - Seasonal Programs Registration	ALBERTSON	6	0
			BELLROSE	1	0
			BETHPAGE	1	0
			DEAR PARK	1	0
			EAST HILLS	1	0
			EAST WILLISTON	2	0
			GARDEN CITY	2	0
			GARDEN CITY PARK	5	0
			GLEN COVE	1	0
			GLEN HEAD	1	0
			GLEN OAKS	1	0
			GREAT NECK	9	0
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	2	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	GREENVALE	1	0	
			HERRICKS	3	0	
			HUNTINGTON	1	0	
			HUNTINGTON STATION	1	0	
			KINGS POINT	1	0	
			LONG BEACH	1	0	
			MANHASSET	6	0	
			MANHASSET HILLS	1	0	
			MANORHAVEN	1	0	
			MERRICK	1	0	
			MINEOLA	3	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	10	0	
			NEW JERSEY	1	0	
			NEW YORK	2	0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	14	0	
			PORT WASHINGTON NORTH	1	0	
			QUEENSBURY	1	0	
			ROSLYN HEIGHTS	1	0	
			RUSSELL GARDENS	1	0	
			SEARINGTOWN	2	0	
			WESTBURY	1	0	
			WILLISTON PARK	2	0	
		CommSvc - Seasonal Programs Registration			97	0
		CommSvc - Volunteering for General Programs		GLEN COVE	1	0
		CommSvc - Volunteering for General Programs			1	0
		Community Services			124	0.4
	Community Services				124	0.4
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	ALBERTSON	1	0
GREAT NECK				3	4.7	
MANHASSET				1	4.0	
NORTH NEW HYDE PARK				3	2.7	
ROSLYN HARBOR				1	5.0	
ROSLYN HEIGHTS				1	2.0	
manorhaven				1	1.0	
Animal Sh - Barking Dog			11	3.1		

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Call Back		3	2.0
		Animal Sh - Call Back		3	2.0
		Animal Sh - Dog Adoption		39	0
		Animal Sh - Dog Adoption		39	0
		Animal Sh - Dog Defecation	ROSLYN HEIGHTS	1	5.0
		Animal Sh - Dog Defecation		1	5.0
		Animal Sh - Found Animal	CARLE PLACE	1	1.0
			ELMONT	1	2.0
			FLORAL PARK	1	1.0
			GLEN COVE,	1	1.0
			KINGS POINT	2	0
			MANORHAVEN	1	0
			MINEOLA	1	11.0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	0
			SANDS POINT	1	2.0
			VALLEY STREAM	1	1.0
			WEST HEMPSTEAD	1	4.0
			WESTBURY	3	1.7
		Animal Sh - Found Animal		16	1.8
		Animal Sh - Injured Dog	NEW CASSEL	1	1.0
		Animal Sh - Injured Dog		1	1.0
		Animal Sh - Lost Animal	DOUGLASTON	1	0
			EAST WILLISTON	1	10.0
			FLOWER HILL	1	1.0
			FRANKLIN SQUARE	1	0
			FREEPORT	1	1.0
			GARDEN CITY PARK	1	1.0
			GLEN COVE	1	1.0
			GREAT NECK	2	0
			HEMPSTEAD	1	2.0
			HICKSVILLE	1	0
			KINGS PARK	1	1.0
			NEW CASSEL	2	1.0
			NORTH HILLS	3	1.3
			ROCKVILLE CTR	1	1.0
			VALLEY STREAM	1	0
			WEST HEMPSTEAD	1	4.0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	WESTBURY	2	2.0	
				2	1.0	
		Animal Sh - Lost Animal			24	1.4
		Animal Sh - Menacing or Harrassing Dog	GARDEN CITY PARK	1	2.0	
			KENSINGTON	1	2.0	
			NEW CASSEL	1	2.0	
			PORT WASHINGTON	1	2.0	
			WESTBURY	1	1.0	
		Animal Sh - Menacing or Harrassing Dog			5	1.8
		Animal Sh - Misc	GREAT NECK	1	1.0	
			NEW CASSEL	1	4.0	
			WANTAGH	1	1.0	
			WILLISTON PARK	1	2.0	
		Animal Sh - Misc			4	2.0
		Animal Sh - Sign	GARDEN CITY PARK	1	4.0	
		Animal Sh - Sign			1	4.0
		Animal Sh - Surrender a dog	ALBERTSON	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
			ROOSEVELT	1	0	
		Animal Sh - Surrender a dog			4	0
		Animal Sh - Unleashed - Stray Dog	NEW CASSEL	1	4.0	
			PORT WASHINGTON	3	2.0	
			ROSLYN	1	1.0	
			THOMASTON	1	3.0	
			UNIVERSITY GARDENS	1	3.0	
			WESTBURY	2	3.0	
		Animal Sh - Unleashed - Stray Dog			9	2.6
	Animal Shelter			118	1.3	
	Cat Shelter	Cat Shelter - Call Back		16	7.8	
		Cat Shelter - Call Back			16	7.8
		Cat Shelter - Feral Cats	EAST WILLISTON	1	12.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	5	20.6	
			GREAT NECK ESTATES	1	24.0	
			GREAT NECK PLAZA	1	12.0	
			HERRICKS	1	0	
MINEOLA			1	33.0		
NEW CASSEL			2	27.0		
NEW HYDE PARK	2	2.0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	NORTH HILLS	1	18.0	
			NORTH NEW HYDE PARK	1	23.0	
			PORT WASHINGTON	2	24.5	
			ROSLYN HEIGHTS	2	11.5	
			WESTBURY	1	33.0	
		Cat Shelter - Feral Cats			22	17.6
	Cat Shelter			38	13.5	
	Code Enforcement	Code - After Hours/Weekend Construction	GREENVALE	1	0	
			PORT WASHINGTON	1	0	
		Code - After Hours/Weekend Construction			2	0
		Code - Boating Miscellaneous	BRIDGEPORT	1	0	
		Code - Boating Miscellaneous			1	0
		Code - Building Permit	PORT WASHINGTON	1	9.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	0.5	
		Code - Building Permit			4	2.5
		Code - Call Back Request		39	2.2	
		Code - Call Back Request			39	2.2
		Code - Commercial Vehicle stored on Residential Property	MANHASSET	1	3.0	
			NEW CASSEL	5	9.4	
			PORT WASHINGTON	2	0	
			WESTBURY	1	21.0	
			port washington	1	0	
		Code - Commercial Vehicle stored on Residential Property			10	7.1
		Code - Court	Greenvale	2	0	
			GARDEN CITY PARK	2	0	
			GREENVALE	1	0	
			MANHASSET	5	0	
			NEW CASSEL	7	0	
			NORTH NEW HYDE PARK	5	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	3	0	
			WESTBURY	2	0	
		Code - Court			29	0
		Code - Dumpster	NEW CASSEL	1	6.0	
			NORTH NEW HYDE PARK	1	0	
		Code - Dumpster			2	3.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Fence	ROSLYN HEIGHTS	2	12.0
		Code - Fence		2	12.0
		Code - Garbage	GARDEN CITY PARK	1	0
			GREAT NECK	1	0
			GREAT NECK ESTATES	1	0
			GREENVALE	2	3.0
			NEW CASSEL	2	7.0
			NEW CASTLE	1	16.0
			NORTH NEW HYDE PARK	2	15.5
			PORT WASHINGTON	5	9.8
			ROSLYN HEIGHTS	1	0
		Code - Garbage		16	7.2
		Code - Graffiti	MANHASSET	1	0
			NEW CASSEL	2	1.0
			NORTH NEW HYDE PARK	1	13.0
		Code - Graffiti		4	3.8
		Code - Handicap Parking	GARDEN CITY PARK	1	1.0
		Code - Handicap Parking		1	1.0
		Code - Heat / Air Conditioning	GREAT NECK PLAZA	1	0
		Code - Heat / Air Conditioning		1	0
		Code - Leaves Accumulation	ALBERTSON	1	0
		Code - Leaves Accumulation		1	0
		Code - Licensing	CARLE PLACE	1	0
			FLOWER HILL	2	0
			GARDEN CITY PARK	1	8.0
			MINEOLA	1	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	2	4.0
			ROSLYN ESTATES	1	0
		Code - Licensing		9	2.0
		Code - Lights	MANHASSET	1	0
		Code - Lights		1	0
		Code - Litter	MANHASSET	1	4.0
			NORTH NEW HYDE PARK	1	2.0
		Code - Litter		2	3.0
		Code - Miscellaneous	GARDEN CITY PARK	1	1.0
			GREAT NECK	2	2.5
			MANHASSET	6	8.8

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Miscellaneous	NEW CASSEL	3	9.0
			NORTH NEW HYDE PARK	2	5.5
			PORT WASHINGTON	4	8.5
		Code - Miscellaneous		18	7.3
		Code - No Plates / Inoperable Vehicle	new cassel	1	16.0
			MANHASSET	2	1.0
			NEW CASSEL	5	12.2
			NORTH NEW HYDE PARK	2	14.0
			UNIVERSITY GARDENS	1	0
			WESTBURY	2	10.5
		Code - No Plates / Inoperable Vehicle		13	9.8
		Code - Noise	GARDEN CITY PARK	2	5.5
			GREAT NECK	4	0.5
			GREENVALE	1	4.0
			MANHASSET	1	25.0
			NORTH NEW HYDE PARK	3	5.7
			UNIVERSITY GARDENS	1	7.0
		Code - Noise		12	5.5
		Code - Odor	NEW CASSEL	1	6.0
			PORT WASHINGTON	1	3.0
		Code - Odor		2	4.5
		Code - Overgrown Vegetation	ALBERTSON	1	28.0
			CARLE PLACE	2	0
			GARDEN CITY PARK	1	15.0
			GREENVALE	1	0
			NEW CASSEL	2	13.0
			NEW HYDE PARK	2	3.0
			NORTH NEW HYDE PARK	2	10.5
			PORT WASHINGTON	1	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	3	0
			WESTBURY	1	11.0
		Code - Overgrown Vegetation		17	6.3
		Code - Property Maintenance	ALBERTSON	2	23.0
			CARLE PLACE	4	9.2
			GARDEN CITY PARK	1	11.0

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Department of Public Safety	Code Enforcement	Code - Property Maintenance	GREAT NECK	1	16.0
			HERRICKS	1	10.0
			MANHASSET	5	23.6
			NEW CASSEL	9	2.9
			NEW HYDE PARK	1	7.0
			NORTH NEW HYDE PARK	2	2.0
			PORT WASHINGTON	3	12.3
			ROSLYN HEIGHTS	2	8.5
		Code - Property Maintenance		31	10.6
		Code - Property Violations Search		178	3.2
		Code - Property Violations Search		178	3.2
		Code - Sidewalk Obstruction	GARDEN CITY PARK	1	5.0
		Code - Sidewalk Obstruction		1	5.0
		Code - Signs	Greenvale	2	0
			ALBERTSON	2	0
			GARDEN CITY PARK	1	0
			GREENVALE	1	8.0
			HERRICKS	1	10.0
			MANHASSET	2	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
			WESTBURY	2	0
			albertson	1	0
		Code - Signs		15	1.2
		Code - Tree Removal	MANHASSET	1	0
			NEW CASSEL	2	11.0
			PORT WASHINGTON	2	0
			SEARINGTOWN	1	0
		Code - Tree Removal		6	3.7
		Code - Unlawful Property Use	CARLE PLACE	1	0
			FLORAL PARK CENTRE	2	4.5
			GREAT NECK	3	6.3
			MANHASSET	1	1.0
			PORT WASHINGTON	1	4.0
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
		Code - Unlawful Property Use		10	3.3

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Water Flow / Accumulation	GARDEN CITY PARK	1	4.0	
			SEARINGTOWN	1	17.0	
		Code - Water Flow / Accumulation			2	10.5
	Code Enforcement			429	4.2	
	Parking Enforcement	Prkg Enfrc - Call Back Request		7	2.3	
		Prkg Enfrc - Call Back Request			7	2.3
		Prkg Enfrc - Commercial Parking	ALBERTSON	1	0	
			CARLE PLACE	1	6.0	
			GARDEN CITY PARK	1	0	
			NEW CASSEL	1	1.0	
			PORT WASHINGTON	2	7.0	
			Prkg Enfrc - Commercial Parking			6
		Prkg Enfrc - From Transfer	GARDEN CITY PARK	2	0	
			PORT WASHINGTON	1	0	
		Prkg Enfrc - From Transfer			3	0
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	2	4.0	
			GARDEN CITY PARK	5	3.0	
			GREAT NECK	1	0	
			MANHASSET	6	2.7	
			NEW CASSEL	1	6.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	4.0	
			WESTBURY	1	11.0	
		Prkg Enfrc - Parking Violations Complaint			18	3.3
	Parking Enforcement			34	2.9	
	Department of Public Safety			619	4.1	
Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	8	0	
			GLEN COVE	1	0	
			MANHASSET	1	1.0	
		DPW - Road Project			10	0.1
	Department of Public Works			10	0.1	
	Highway Department	Hwy - Abandoned Vehicle	PORT WASHINGTON	1	2.0	
			WESBURY	1	1.0	
			port washington	1	1.0	
		Hwy - Abandoned Vehicle			3	1.3
		Hwy - Animal Sign - New Request	GARDEN CITY PARK	1	0	
		Hwy - Animal Sign - New Request			1	0
		Hwy - Bee's Nest Removal	SEARINGTOWN	1	3.0	
		Hwy - Bee's Nest Removal			1	3.0
		Hwy - Call Back Request		17	2.2	
		Hwy - Call Back Request			17	2.2

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Catch Basin	CARLE PLACE	4	3.8
			FLORAL PARK CENTRE	1	0
			GREAT NECK	9	1.8
			HERRICKS	2	4.0
			MANHASSET	1	2.0
			MANHASSET HILLS	1	0
			NEW CASSEL	2	11.5
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	5	1.0
			PLANDOME HEIGHTS	1	3.0
			PORT WASHINGTON	5	1.0
			PORTWASHINGTON	1	2.0
			SADDLE ROCK	1	1.0
			SEARINGTOWN	2	1.5
			UNIVERSITY GARDENS	2	0.5
			WESTBURY	1	0
			great neck	1	12.0
		Hwy - Catch Basin		41	2.3
		Hwy - Complaint - Highway Employee / Vehicle	PORT WASHINGTON	1	0
		Hwy - Complaint - Highway Employee / Vehicle		1	0
		Hwy - Curb Repair	ALBERTSON	1	3.0
			CARLE PLACE	3	3.3
			GREAT NECK	1	18.0
			GREENVALE	1	0
			NEW CASSEL	1	4.0
			NEW HYDE PARK	2	0
			PORT WASHINGTON	3	0
			ROSLYN HEIGHTS	1	9.0
			SEARINGTOWN	1	0
		Hwy - Curb Repair		14	3.1
		Hwy - Dead Animal Pickup	ALBERTSON	1	1.0
			GREAT NECK	1	1.0
			MANHASSET	1	3.0
			NEW CASSEL	1	4.0
			NO NEW HYDE PARK	2	1.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	5	2.8
			ROSLYN HEIGHTS	1	2.0

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	SEARINGTOWN	1	0
			WESTBURY	2	3.0
		Hwy - Dead Animal Pickup		16	2.1
		Hwy - Grass Cut / Mow	CARLE PLACE	1	7.0
			MUNSEY PARK	1	0
		Hwy - Grass Cut / Mow		2	3.5
		Hwy - Informational		2	0
		Hwy - Informational		2	0
		Hwy - Manhole Repair	ALBERTSON	1	0
			NEW HYDE PARK	1	1.0
		Hwy - Manhole Repair		2	0.5
		Hwy - Miscellaneous	CARLE PLACE	3	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	1	2.0
			GREAT NECK	1	2.0
			GREENVALE	1	3.0
			MANHASSET	2	11.0
			MANHASSET HILLS	1	0
			NEW CASSEL	2	1.0
			NEW HYDE PARK	4	2.0
			NO NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	3	4.0
			ROSLYN HEIGHTS	4	3.2
			SEARINGTON	1	1.0
			SEARINGTOWN	1	0
			manhasset	1	1.0
				1	0
		Hwy - Miscellaneous		32	2.1
		Hwy - Permits / Road Opening Application Request		5	0.2
		Hwy - Permits / Road Opening Application Request		5	0.2
		Hwy - Pothole	FLORAL PARK CTR	1	1.0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	1	2.0
			HERRICKS	1	3.0
			NEW CASSEL	4	2.2
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	1	2.0

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Department of Public Works	Highway Department	Hwy - Pothole	ROSLYN HEIGHTS	3	6.7
			WESTBURY	2	3.0
		Hwy - Pothole		15	3.1
		Hwy - Pothole Filled Without Request	PORT WASHINGTON	11	0
			port washington	6	0
		Hwy - Pothole Filled Without Request		17	0
		Hwy - Sprinkler Damage	CARLE PLACE	1	0
		Hwy - Sprinkler Damage		1	0
		Hwy - Street Drainage / Flooding	NEW HYDE PARK	2	0.5
			PLANDOME MANOR	1	2.0
			ROSLYN HEIGHTS	2	1.5
			WESTBURY	1	6.0
		Hwy - Street Drainage / Flooding		6	2.0
		Hwy - Street Painting	CARLE PLACE	4	0
			EAST HILLS	1	0
			GREAT NECK	1	0
			MANHASSET	1	0
			manhasset	1	0
		Hwy - Street Painting		8	0
		Hwy - Street Sign - New Request	ALBERTSON	1	0
			CARLE PLACE	2	0
			MANHASSET	1	0
			PORT WASHINGTON	2	0
		Hwy - Street Sign - New Request		6	0
		Hwy - Street Sign - Remove	GREAT NECK	1	0
		Hwy - Street Sign - Remove		1	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	0
			CARLE PLACE	6	0
			GARDEN CITY PARK	3	5.7
			GREAT NECK	5	1.2
			HERRICKS	2	0
			MANHASSET	4	0
			MANHASSET HILLS	1	0
			NEW CASSEL	8	5.6
			NEW HYDE PARK	9	0
			PORT WASHINGTON	7	0.6
			ROSLYN	2	0
			ROSLYN HEIGHTS	5	0
			SEARINGTOWN	4	0
			WESTBURY	2	0
			WILLISTON PARK	1	0

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	carle place	1	0
			garden city park	1	0
			great neck	2	0
			manhasset	5	0
			port washington	1	0
			searingtown	1	0
		Hwy - Street Sign - Repair / Replace		72	1.0
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	4.0
			CARLE PLACE	2	1.0
			GLENWOOD LANDING	1	1.0
			GREENVALE	1	1.0
			HERRICKS	2	1.0
			MANHASSET	1	2.0
			NEW CASSEL	1	3.0
			NEW HYDE PARK	1	1.0
			NO NEW HYDE PARK	1	9.0
			NORTH NEW HYDE PARK	3	0.7
			PORT WASHINGTON	1	9.0
			PORT WASHINGTON NO	1	8.0
			ROSLYN HEIGHTS	2	9.0
			SEARINGTOWN	1	9.0
				1	1.0
		Hwy - Street Sweeping / Cleaning		20	3.6
		Hwy - Sump		2	0
		Hwy - Sump		2	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	5	0
			CARLE PLACE	2	0
			GARDEN CITY PARK	16	0.1
			GREAT NECK	6	1.2
			HERRICKS	1	1.0
			MANHASSET	6	0.2
			MANHASSET HILLS	1	0
			MINEOLA	1	2.0
			NE HYDE PARK	1	0
			NEW CASSEL	4	0.8
			NEW HYDE PARK	9	0.4
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	9	0.4

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	PORT WASHINGTON	9	0.1
			ROSLYN HEIGHTS	11	2.6
			UNIVERSITY GARDENS	1	0
			WESTBURY	3	0.7
				1	0
		Hwy - Tree Branch / Debris Pickup		87	0.6
		Hwy - Tree Fallen - Emergency	East Meadow	1	0
			albertson	1	2.0
			manhasset	1	0
			great Neck	1	0
			manhasset	1	0
			ALBERTSON	21	0.1
			CARLE PLACE	28	0.7
			EAST HILLS	5	1.2
			EAST WILLISTON	3	13.7
			FLORAL PARK CENTRE	1	0
			FLOWER HILL	4	0
			GARDEN CITY PARK	41	0.2
			GLEN COVE	1	0
			GREAT NECK	49	0.9
			GREENVALE	1	0
			HARBOR HILLS	1	0
			HERRICKS	25	0.9
			KINGS POINT	1	0
			LAKE SUCCESS	1	0
			MANHASSET	55	0.8
			MANHASSET HIILS	1	0
			MANHASSET HILLS	3	0
			MANORHAVEN	1	2.0
			MINEOLA	7	2.0
			MUNCEY PARK	1	2.0
			MUNSEY PARK	4	2.0
			NEW CASSEL	15	0
			NEW HYDE PARK	57	1.0
			NO NEW HYDE PARK	8	0.2
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	79	0.5
			PLANDOME	1	2.0
			PLANDOME MANOR	1	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	PORT WASHINGTON	56	1.2
			PORT WASHINGTON NORTH	2	1.5
			ROSLYN	6	1.7
			ROSLYN ESTATES	3	1.3
			ROSLYN HARBOR	2	7.0
			ROSLYN HEIGHTS	54	1.8
			RUSSELL GARDENS	1	2.0
			SADDLE ROCK	1	2.0
			SANDS POINT	4	0.5
			SEARINGTOWN	30	0.6
			THOMASTON	4	1.5
			UNIVERSITY GARDENS	17	1.2
			WESTBURY	33	1.1
			WILLISTON PARK	7	2.3
			east hills	1	0
			manhasset	3	0
			new cassel	1	0
			new cassel	1	0
			port washington	2	6.0
				5	0.8
		Hwy - Tree Fallen - Emergency		654	1.0
		Hwy - Tree Planting	ALBERTSON	1	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	3	0
			GREAT NECK GARDENS	2	0
			HERRICKS	1	0
			MANHASSET	7	0
			N NEW HYDE PARK	1	0
			NEW HYDE PARK	2	1.0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	7	0
			ROSLYN HEIGHTS	3	0
			SEARINGTOWN	1	0
		Hwy - Tree Planting		32	0.1
		Hwy - Tree Stump Removal	CARLE PLACE	4	0
			GARDEN CITY PARK	4	-0.2
			GREAT NECK	4	0

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	MANHASSET	3	-1.0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	9	-0.1	
			PORT WASHINGTON	15	5.5	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	0	
		Hwy - Tree Stump Removal			46	1.7
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	6	1.3	
			CARLE PLACE	10	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	16	2.1	
			GREAT NECK	6	1.5	
			HERRICKS	1	0	
			MANHASSET	11	0.5	
			MINEOLA	1	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	8	2.0	
			NORTH NEW HYDE PARK	32	0.3	
			PORT WASHINGTON	22	0	
			ROSLYN	1	1.0	
			ROSLYN HEIGHT	1	0	
			ROSLYN HEIGHTS	7	3.0	
			ROSLYN HEIGHTS	1	2.0	
			SEARINGTOWN	4	0.2	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	2	0	
		Hwy - Tree Trimming / Removal Inspection			134	0.8
	Highway Department			1,238	1.1	
	Street Lighting District	Street Light - Cable Break	CARLE PLACE	1	3.0	
		Street Light - Cable Break		1	3.0	
		Street Light - Cycles On / Off	ALBERTSON	1	8.0	
			CARLE PLACE	1	16.0	
			GARDEN CITY PARK	1	5.0	
			GREAT NECK	1	4.0	
			HERRICKS	1	0	
			MANHASSET	3	6.3	
	NEW HYDE PARK	3	3.3			

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	NORTH NEW HYDE PARK	4	5.5
			PORT WASHINGTON	1	0
			PORT WASHINGTON	1	1.0
			ROSLYN HEIGHTS	1	7.0
		Street Light - Cycles On / Off		18	5.1
		Street Light - Fixture Problem	ALBERTSON	1	10.0
			GARDEN CITY PAK	1	15.0
			GARDEN CITY PARK	2	2.0
			NEW HYDE PARK	3	1.0
			UNIVERSITY GARDENS	2	11.0
		Street Light - Fixture Problem		9	6.0
		Street Light - From Transfer	NORTH HILLS	1	0
		Street Light - From Transfer		1	0
		Street Light - Light Out (Single)	ALBERTSON	4	5.8
			CARLE PLACE	11	9.1
			FLORAL PARK	2	9.5
			FLORAL PARK CEN	1	8.0
			FLORAL PARK CENTRE	1	5.0
			GARDEN CITY PARK	9	5.2
			GREAT NECK	8	5.0
			HERRICKS	10	4.7
			MANHASSET	7	8.9
			NEW CASSEL	5	6.6
			NEW HYDE PARK	12	4.9
			NORTH NEW HYDE PARK	11	4.1
			PORT WASHINGTON	19	3.4
			ROSLYN	1	7.0
			ROSLYN HEIGHTS	14	4.2
			SEARINGTOWN	8	6.6
			UNIVERSITY GARDENS	1	1.0
			WESTBURY	4	4.5
			WILLISTON PARK	1	15.0
				1	15.0
		Street Light - Light Out (Single)		130	5.5
		Street Light - Lights Out (Multiple)	ALB ERTSON	1	2.0
			CARLE PLACE	3	2.3
			GARDEN CITY PARK	1	16.0
			GREAT NECK	7	6.4

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	MANHASSET	10	7.3
			MANORHAVEN	1	0
			NEW CASSEL	2	3.5
			NEW HYDE PARK	1	15.0
			NORTH NEW HYDE PARK	4	6.2
			PORT WASHINGTON	8	2.9
			ROSLYN	2	7.0
			ROSLYN HEIGHTS	6	4.8
			SEARINGTOWN	3	11.0
			WESTBURY	4	5.2
			great neck	1	7.0
			searingtown	1	8.0
		Street Light - Lights Out (Multiple)		55	5.9
		Street Light - Mark Out	ALBERTSON	1	2.0
			CARLE PLACE	13	7.1
			GARDEN CITY PARK	3	2.7
			GREAT NECK	6	11.7
			HERRICKS	8	10.5
			MANHASET	1	14.0
			MANHASSET	17	8.4
			MANHASSET HILLS	4	4.2
			N NEW HYDE PARK	1	2.0
			NEW CASSEL	1	0
			NEW HYDE PARK	7	6.1
			NORTH NEW HYDE PARK	8	7.0
			PORT WASHINGTON	15	5.0
			ROSLYN	1	9.0
			ROSLYN HEIGHTS	16	6.1
			ROSLYN HGTS	1	3.0
			SEARINGTOWN	2	0
			UNIVERSITY GARDENS	1	13.0
			WESTBURY	1	14.0
			great neck	1	15.0
		Street Light - Mark Out		108	7.0
		Street Light - Misc Problems	CARLE PLACE	2	2.0
			GARDEN CITY PARK	1	0
			MANHASSET HILLS	1	0
			NEW HYDE PARK	4	0
			NORTH NEW HYDE	1	5.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Misc Problems	PARK			
			UNIVERSITY GARDENS	1	0	
		Street Light - Misc Problems			10	0.9
		Street Light - New Light Request	MANHASSET	1	17.0	
		Street Light - New Light Request			1	17.0
		Street Light - On During Day	ALBERTSON	1	2.0	
			CARLE PLACE	3	5.3	
			FLORAL PARK CENTER	1	7.0	
			GARDEN CITY PARK	3	5.0	
			HERRICKS	3	3.7	
			MANHASSET	3	1.3	
			NEW CASSEL	3	0	
			NEW HYDE PARK	2	5.0	
			NORTH NEW HYDE PARK	1	14.0	
			PORT WASHINGTON	5	3.0	
			ROSLY HEIGHTS	1	0	
			ROSLYN HEIGHTS	2	2.5	
			UNIVERSITY GARDENS	1	9.0	
		Street Light - On During Day			29	3.7
		Street Light - Pole Problem	GARDEN CITY PARK	1	8.0	
			NEW CASSEL	1	13.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	1	10.0	
			ROSLYN HEIGHTS	2	0	
		Street Light - Pole Problem			9	3.4
	Street Lighting District			371	5.7	
	Department of Public Works			1,619	2.2	
	Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	3	1.7
				NEW CASSEL	1	4.0
Housing - Appliance			4	2.2		
Housing - Electrical			MANHASSET	1	1.0	
			NEW CASSEL	4	3.8	
Housing - Electrical			5	3.2		
Housing - High Priority SR			NEW CASSEL	1	1.0	
Housing - High Priority SR			1	1.0		

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Misc SR	MANHASSET	1	3.0	
			NEW CASSEL	5	2.2	
		Housing - Misc SR			6	2.3
		Housing - Plumbing	MANHASSET	2	2.0	
		Housing - Plumbing			2	2.0
	Housing Authority			18	2.4	
Housing Authority				18	2.4	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		9	0	
		HR - Call Back Request			9	0
		HR - Medical and Insurance Benefits		5	7.8	
		HR - Medical and Insurance Benefits			5	7.8
		HR - Misc SR		2	1.0	
		HR - Misc SR			2	1.0
		HR - Nova Time		1	1.0	
		HR - Nova Time			1	1.0
		HR - Personnel and Employment		6	2.5	
	HR - Personnel and Employment			6	2.5	
Human Resources and Finance			23	2.5		
Human Resources and Finance				23	2.5	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	CARLE PLACE	2	1.5	
			EAST HILLS	1	3.0	
			GREAT NECK	1	0	
			KENSINGTON	1	13.0	
			MANHASSET	1	1.0	
			MINEOLA	2	9.5	
			NEW CASSEL	1	5.0	
			NORTH HILLS	1	1.0	
			PORT WASHINGTON	2	0	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN HEIGHTS	3	2.3	
			WESTBURY	2	1.0	
			WILLISTON PARK	1	3.0	
			OIC - From Transfer			19
		OIC - Inter Municipal SR	BAXTER ESTATES	1	0	
			CARLE PLACE	1	1.0	
			EAST HILLS	8	1.4	
			EAST WILLISTON	1	2.0	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	2	0	
GARDEN CITY SOUTH	1	1.0				

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	GLENWOOD LANDING	1	0	
			GREAT NECK	9	1.3	
			GREENVALE	1	1.0	
			Jericho	1	0	
			MANHASSET	3	0.3	
			MANORHAVEN	2	2.0	
			MINEOLA	8	1.0	
			NEW HYDE PARK	7	0.7	
			NO NEW HYDE PARK	3	1.0	
			NORTH NEW HYDE PARK	2	0.5	
			OLD WESTBURY	1	0	
			PLANDOME	1	0	
			PLANDOME HEIGHTS	2	0	
			PORT WASHINGTON	2	3.5	
			ROSLYN	5	1.4	
			SADDLE ROCK	1	0	
			SANDS POINT	1	0	
			THOMASTON	4	1.0	
			WESTBURY	13	0.5	
			WILLISTON PARK	4	1.0	
			saddle rock	1	0	
				3	1.7	
			OIC - Inter Municipal SR			90
		Inter Municipal Affairs			109	1.3
Inter Municipal Affairs				109	1.3	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		1	1.0	
		Park - Call Back Request			1	1.0
		Park - From Transfer	SEARRINGTOWN	1	1.0	
		Park - From Transfer			1	1.0
		Park - Miscellaneous	MINEOLA	1	1.0	
		Park - Miscellaneous			1	1.0
		Park - Park Facilities Maintenance		11	1.0	
		Park - Park Facilities Maintenance			11	1.0
		Park - Park Lights		1	2.0	
		Park - Park Lights			1	2.0
		Park - Park Permit Application Request		12	0.6	
		Park - Park Permit Application Request			12	0.6
		Parks and Recreation Department			27	0.9
Parks and Recreation Department				27	0.9	

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		2	3.5
		BZA - Questions needing Answers		2	3.5
		Board of Zoning Appeals		2	3.5
	Building Department	Bldg - Application Status	ALBERTSON	1	6.0
			FLORAL PARK	1	0
			GARDEN CITY PARK	1	4.0
			GREAT NECK	1	4.0
			GREENVALE	1	1.0
			KINGS POINT	1	4.0
			MANHASSET	1	1.0
			NEW CASSEL	1	2.0
			NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	7	3.7
			PORT WASHINGTON	5	1.2
			ROSLYN HEIGHTS	1	2.0
			SEARINGTOWN	2	3.0
			port washington	1	1.0
		Bldg - Application Status		25	2.6
		Bldg - Call Back		9	0.4
		Bldg - Call Back		9	0.4
		Bldg - Certificate Status	ALBERTSON	1	0
			CARLE PLACE	2	0
			HERRICKS	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
		Bldg - Certificate Status		6	0
		Bldg - Construction Complaint	ALBERTSON	1	0
			CARLE PLACE	1	27.0
			GREENVALE	1	9.0
			MANHASSET HILLS	1	8.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	1.0
		Bldg - Construction Complaint		7	6.4
		Bldg - From Transfer	GREAT NECK	1	28.0
		Bldg - From Transfer		1	28.0
		Bldg - General Question Needs Answers		59	3.4
		Bldg - General Question Needs Answers		59	3.4
		Bldg - Illegal Housing	ALBERTSON	4	0
			GARDEN CITY PARK	2	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	GREAK NECK	1	0	
			GREAT NECK	4	0.2	
			HERRICKS	1	0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	1	0	
		Bldg - Illegal Housing			21	0.0
		Bldg - Inspection Request	MANHASSET	1	2.0	
			PORT WASHINGTON	1	4.0	
				1	2.0	
		Bldg - Inspection Request			3	2.7
		Bldg - Permit Question Needs Answers		13	3.5	
		Bldg - Permit Question Needs Answers			13	3.5
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	3	5.0	
			GREAT NECK	3	0	
			GREENVALE	1	0	
			MANHASSET	3	17.7	
			NEW CASSEL	1	0	
			PORT WASHINGTON	6	7.2	
			garden city park	1	16.0	
		Bldg - Suspect Work Without a Permit			20	6.4
	Building Department			164	3.2	
	Planning Department	Planning - Questions needing Answers	GARDEN CITY PARK	2	5.5	
		Planning - Questions needing Answers			2	5.5
	Planning Department			2	5.5	
	Planning and Building Department				168	3.2
Project Independence	Project Independence	PI - Call Back Request	CARLE PLACE	1	3.0	
			EAST HILLS	2	12.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	1.0	
			GREAT NECK PLAZA	2	1.5	
			HERRICKS	1	2.0	
			JERICO	1	1.0	
			MANHASSET	1	3.0	
			MINEOLA	3	0.3	
			NEW CASSEL	2	0.5	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Call Back Request	NEW HYDE PARK	2	3.0
			NORTH HILLS	1	18.0
			PORTWASHINGTON	1	1.0
			UNIVERSITY GARDENS	1	3.0
			WILLISTON PARK	1	0
			WOODMERE	1	0
				3	1.7
		PI - Call Back Request		26	2.8
		PI - Caregiver Support	manhasset	1	0
			CARLE PLACE	1	1.0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	2	0
			GREAT NECK ESTATES	1	2.0
			MINEOLA	1	0
			PORT WASHINGTON	1	0
		PI - Caregiver Support		8	0.8
		PI - Financial Assistance	GREAT NECK	1	1.0
			HERRICKS	2	1.5
			NEW CASSEL	2	5.5
		PI - Financial Assistance		5	3.0
		PI - Flu Shot Registration	ALBERTSON	4	0
			CARLE PLACE	1	0
			FLOWER HILL	3	0
			GARDEN CITY PARK	1	0
			GREAT NECK	10	0
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	2	0
			HERRICKS	10	0
			KENSINGTON	3	0
			LAKE SUCCESS	3	0
			MANHASSET	2	0
			MANORHAVEN	8	0
			MINEOLA	7	0
			MUNSEY PARK	3	0
			NEW CASSEL	5	0
			NEW HYDE PARK	18	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	22	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Flu Shot Registration	OLD WESTBURY	1	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	16	0
			PORT WASHINGTON NORTH	4	0
			ROSLYN	2	0
			ROSLYN HEIGHTS	1	0
			RUSSELL GARDENS	1	0
			SANDS POINT	1	0
			SEARINGTOWN	1	0
			WESTBURY	8	0
		PI - Flu Shot Registration		141	0
		PI - Food and Hunger	Unknown	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	2	0
			GREAT NECK PLAZA	2	0
			MINEOLA	2	2.5
			ROSLYN	1	3.0
		PI - Food and Hunger		9	0.9
		PI - Health and Mental Health	North Hills	1	0
			CARLE PLACE	1	1.0
			EAST WILLISTON	1	0
			GARDEN CITY PARK	2	2.0
			GREAT NECK	13	3.8
			GREAT NECK ESTATES	1	2.0
			GREAT NECK PLAZA	3	0.3
			HERRICKS	1	2.0
			KINGS POINT	1	0
			MANHASSET	2	4.5
			MANORHAVEN	4	0
			MINEOLA	5	0.6
			NEW CASSEL	3	4.0
			NEW HYDE PARK	4	0.5
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	10	0.6
			ROSLYN	3	2.0
			ROSLYN HEIGHTS	3	2.0
			SEARINGTOWN	2	0
			WESTBURY	4	13.8

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Health and Mental Health	WILLISTON PARK	1	1.0
				1	21.0
		PI - Health and Mental Health		67	2.7
		PI - Household Maintenance	CARLE PLACE	2	2.0
			GARDEN CITY PARK	3	15.3
			GREAT NECK	2	1.5
			HERRICKS	1	0
			MANORHAVEN	1	1.0
			MINEOLA	6	1.3
			NEW CASSEL	2	7.0
			NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	3	5.0
			ROSLYN	1	0
			UNIVERSITY GARDENS	1	23.0
			WESTBURY	1	27.0
			WILLISTON PARK	2	2.0
				1	4.0
		PI - Household Maintenance		28	5.4
		PI - Membership Registration	ALBERTSON	5	0
			CARLE PLACE	4	0
			EAST HILLS	3	0
			EAST WILLISTON	1	0
			FLOWER HILL	1	0
			GARDEN CITY PARK	4	0
			GREAT NECK	11	0
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	10	0
			HERRICKS	1	0
			KINGS POINT	1	0
			LAKE SUCCESS	2	0
			MANHASSET	2	0
			MANORHAVEN	3	0
			MINEOLA	5	0
			NEW CASSEL	7	0
			NEW HYDE PARK	3	0
			NORTH HILLS	2	0
			NORTH NEW HYDE PARK	2	0

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	PORT WASHINGTON	8	0
			ROSLYN	3	0
			ROSLYN HEIGHTS	3	0
			THOMASTON	1	0
			WESTBURY	13	0
			WILLISTON PARK	4	0
		PI - Membership Registration		101	0
		PI - Miscellaneous	port washington	1	0
			Unknown	2	0
			mineola	1	0
			ALBERTSON	1	1.0
			CARLE PLACE	3	8.0
			COMMACK	1	1.0
			EAST HILLS	2	0
			EAST WILLISTON	1	10.0
			FLORAL PARK	2	0
			FLOWER HILL	1	0
			GARDEN CITY PARK	2	2.0
			GLEN COVE	1	1.0
			GREAT NECK	6	0.8
			HERRICKS	1	0
			HICKSVILLE	1	1.0
			LAKE RONKONKOMA	1	0
			LEVITTOWN	1	0
			MANHASSET	4	6.2
			MANORHAVEN	1	1.0
			MILLER PLACE	1	0
			MINEOLA	6	0.2
			NEW CASSEL	4	3.8
			NEW HYDE PARK	3	2.0
			NORTH BELLMORE	1	0
			NORTH BELMORE	1	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	3	0.7
			OLD WESTBURY	1	0
			PORT WASHINGTON	5	2.2
			PORT WASHINGTON NORTH	1	5.0
			ROOSEVELT	1	0
			ROSLYN	2	5.5
			ROSLYN HEIGHTS	2	11.5

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Miscellaneous	SEARINGTOWN	2	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	1	1.0
			WILLISTON PARK	2	0.5
				2	1.0
		PI - Miscellaneous		73	2.1
		PI - NORC SR	GREAT NECK	2	0
			GREAT NECK PLAZA	1	0
			LAKE SUCCESS	1	0
			MANHASSET	1	0
			MINEOLA	2	0
			NEW HYDE PARK	4	0.2
			NORTH NEW HYDE PARK	11	0.2
		PI - NORC SR		22	0.1
		PI - No Heat emergency (Excl HA)	GREAT NECK	1	0
			GREENVALE	1	4.0
			PORT WASHINGTON	1	3.0
		PI - No Heat emergency (Excl HA)		3	2.3
		PI - Program Registration	Unknown	1	0
			CARLE PLACE	1	0
			EAST WILLISTON	2	0.5
			GARDEN CITY PARK	2	2.0
			GREAT NECK ESTATES	1	1.0
			GREAT NECK PLAZA	2	0
			KENSINGTON	1	0
			MANHASSET	1	0
			MANORHAVEN	1	6.0
			MUNSEY PARK	2	2.5
			NEW CASSEL	1	1.0
			NEW HYDE PARK	1	1.0
			SEARINGTOWN	1	25.0
			THOMASTON	1	0
			UNIVERSITY GARDENS	2	11.0
			WILLISTON PARK	4	2.5
				1	3.0
		PI - Program Registration		25	3.2
		PI - Taxi Service	ALBERTSON	30	0
			BAXTER ESTATES	7	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	CARLE PLACE	3	0
			EAST HILL	1	0
			EAST HILLS	48	0
			EAST WILLISTON	3	0
			FLORAL PARK	29	0
			FLOWER HILL	13	0
			GARDEN CITY	8	0
			GARDEN CITY PARK	82	0
			GREAT NECK	130	0.1
			GREAT NECK ESTATES	10	0
			GREAT NECK PLAZA	89	0.1
			HERRICKS	25	0
			KENSINGTON	18	0
			KINGS POINT	17	0
			LAKE SUCCESS	1	1.0
			MANHASSET	45	0
			MANHASST	1	0
			MANORHAVEN	43	0
			MINEOLA	70	0
			NEW CASSEL	33	0.0
			NEW HYDE PARK	48	0.2
			NORTH HILLS	63	0.0
			NORTH NEW HYDE PARK	60	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	186	0
			PORT WASHINGTON NORTH	21	0
			PORTWASHINGTON	1	0
			ROSLYN	21	0
			ROSLYN HARBOR	2	0
			ROSLYN HEIGHTS	43	0
			RUSSELL GARDENS	6	0.2
			SADDLE ROCK	5	0
			SANDS POINT	1	0
			SEARINGTOWN	10	0
			THOMASTON	7	0
			UNIVERSITY GARDENS	3	0
			WESTBURY	33	0
			WILLISTON PARK	41	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	great neck	1	0
			manorhaven	1	0
			north hills	1	0
				10	0
		PI - Taxi Service		1,271	0.0
		PI - Taxi Service Cancellation	ALBERTSON	1	0
			EAST HILLS	10	0
			FLORAL PARK	2	0
			FLOWER HILL	1	0
			GARDEN CITY	1	0
			GARDEN CITY PARK	4	0
			GREAT NECK	14	0
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	11	0
			HERRICKS	3	0
			KENSINGTON	3	0
			KINGS POINT	1	0
			MANHASSET	3	0
			MANORHAVEN	2	0
			MINEOLA	8	0
			NEW CASSEL	1	0
			NEW HYDE PARK	7	0
			NORTH HILLS	8	0
			NORTH NEW HYDE PARK	6	0
			PORT WASHINGTON	11	0
			ROSLYN HEIGHTS	2	0
			RUSSELL GARDENS	1	0
			SEARINGTOWN	4	0
			THOMASTON	1	0
			WESTBURY	2	0
			WILLISTON PARK	3	0
				1	0
		PI - Taxi Service Cancellation		113	0
		PI - Taxi Service Complaint	ALBERTSON	2	1.0
			EAST HILLS	2	0
			EAST WILLISTON	1	25.0
			GARDEN CITY PARK	1	0
			GREAT NECK PLAZA	1	0
			HERRICKS	1	0
			KINGS POINT	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	MINEOLA	6	2.3	
			NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	2	1.0	
			ROSLYN	1	0	
			THOMASTON	1	4.0	
			WILLISTON PARK	5	2.8	
		PI - Taxi Service Complaint			25	2.5
		PI - Transportation/Mobility Mgmt Info	Unknown	1	0	
			ALBERTSON	1	19.0	
			EAST HILLS	1	0	
			GARDEN CITY PARK	1	1.0	
			GRE A T NECK	1	11.0	
			GREAT NECK	2	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	2	0.5	
			MANHASSET	1	0	
			MINEOLA	2	0	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	2	0.5	
			NORTH NEW HYDE PARK	1	0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	4	0	
			PORT WASHINGTON NORTH	1	1.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
		PI - Transportation/Mobility Mgmt Info			27	1.4
		PI - Volunteer	MANHASSET	1	0	
		PI - Volunteer			1	0
	Project Independence			1,945	0.4	
Project Independence			1,945	0.4		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		9	1.1	
		SWMA - Call Back			9	1.1
		SWMA - Carting Complaints	ALBERTSON	2	1.0	
			MANHASSET	1	1.0	
			NORTH NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	1	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	ROSLYN HEIGHTS	3	0.3	
			UNIVERSITY GARDENS	1	1.0	
		SWMA - Carting Complaints			9	0.8
		SWMA - Garbage Not Picked Up	GARDEN CITY PARK	1	0	
			HERRICKS	1	2.0	
			NEW HYDE PARK	3	0.3	
		SWMA - Garbage Not Picked Up			5	0.6
	Solid Waste Management			23	0.9	
	Sustainability Department	SWMA - Compost	EAST HILLS	2	0.5	
			MANHASSET	1	22.0	
			PORT WASHINGTON	1	2.0	
		SWMA - Compost			4	6.2
		SWMA - Long Island Green Homes	CARLE PLACE	1	1.0	
		SWMA - Long Island Green Homes			1	1.0
	Sustainability Department			5	5.2	
	Solid Waste Management				28	1.6
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	Planview	1	0
franklin square				1	0	
hicksville				1	0	
ALBERTSON				11	0	
CARLE PLACE				3	0	
EAST HILLS				2	0	
EAST WILLISTON				3	0	
ELMONT				1	0	
FLORAL PARK CENTRE				1	0	
GARDEN CITY				1	0	
GARDEN CITY PARK				10	0	
GLEN HEAD				1	0	
GREAT NECK				10	0	
GREAT NECK PLAZA				2	0	
GREENVALE				2	0	
HERRICKS				3	0	
HICKSVILLE				1	0	
KENSINGTON				1	0	
KINGS POINT				2	0	
MANHASSET				6	0	
MANHASSET HILLS				1	0	
MINEOLA				9	0	
MUNSEY PARK				1	0	
NEW CASSEL				5	0	

Town of North Hempstead Service Requests via 311 - by Department

October 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	NEW HDYE PARK	1	0	
			NEW HYDE PARK	9	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	15	0	
			PLAINVIEW	1	0	
			PLANDOME MANOR	1	0	
			PORT WASHINGTON	11	0	
			PORT WASHINGTON NORTH	2	0	
			PORTWASHINGTON	2	0	
			ROSLYN	2	0	
			ROSLYN ESTATES	1	0	
			ROSLYN HEIGHTS	5	0	
			RUSSELL GARDENS	1	0	
			SADDLE ROCK	1	0	
			SANDS POINT	1	0	
			SEARINGTOWN	4	0	
			SOUTH MERRICK	1	0	
			UNIVERSITY GARDENS	1	0	
			VALLEY STREAM	1	0	
			WESTBURY	20	0	
			WILLISTON PARK	3	0	
				2	0	
		311 - LIPA Power Outage			165	0
			311 - SR Constituent Follow-up		73	0.0
		311 - SR Constituent Follow-up			73	0.0
	311 Call Center			238	0.0	
	Supervisor's Office	SupV - Airplane	EAST HILLS	5	0	
			GREENVALE	17	0	
			KINGS POINT	1	0	
			MANHASSET	6	0	
NEW HYDE PARK			8	0		
NORTH HILLS			1	0		
NORTH NEW HYDE PARK			3	0		
PORT WASHINGTON			60	0		
ROSLYN ESTATES			1	0		
SANDS POINT			1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	SEARINGTOWN	22	0	
			north hills	1	0	
		SupV - Airplane			126	0
		SupV - Complaint - Other Employee	GARDEN CITY PARK	1	6.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	11.0	
		SupV - Complaint - Other Employee			3	5.7
		SupV - Domestic Violence RSVP		10	0.2	
		SupV - Domestic Violence RSVP			10	0.2
		SupV - Helicopter	GREAT NECK PLAZA	1	0	
			MANHASSET	3	0	
			NEW HYDE PARK	1	0	
			ROSLYN ESTATES	1	0	
			SEARINGTOWN	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	4	0	
			SupV - Helicopter			12
		SupV - Helicopter Nassau		1	0	
		SupV - Helicopter Nassau			1	0
		SupV - Thank You from Constituent	GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			WILLISTION PARK	1	0	
			WILLISTON PARK	1	0	
		SupV - Thank You from Constituent			9	0
	Supervisor's Office			161	0.1	
Supervisor's Office			399	0.1		
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		200	0	
		Town Clerk - Birth Certificate			200	0
		Town Clerk - Block Party Application		1	0	
		Town Clerk - Block Party Application			1	0
		Town Clerk - Contracts & Bids		1	0	
		Town Clerk - Contracts & Bids			1	0
		Town Clerk - Death Certificate		104	0	
		Town Clerk - Death Certificate			104	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Dog License		57	0
		Town Clerk - Dog License		57	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Fishing License		3	0
		Town Clerk - Fishing License		3	0
		Town Clerk - Hunting License		4	0
		Town Clerk - Hunting License		4	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Marriage Certificate		44	0
		Town Clerk - Marriage Certificate		44	0
		Town Clerk - Marriage License		70	0
		Town Clerk - Marriage License		70	0
		Town Clerk - Miscellaneous		34	0
		Town Clerk - Miscellaneous		34	0
		Town Clerk - Parking Restrictions Removal Request		11	0
		Town Clerk - Parking Restrictions Removal Request		11	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Sidewalk Sale		1	0
		Town Clerk - Sidewalk Sale		1	0
		Town Clerk - Solid Waste Management License		2	0
		Town Clerk - Solid Waste Management License		2	0
		Town Clerk - Taxi and Limousine License		10	0
		Town Clerk - Taxi and Limousine License		10	0
		Town Clerk - Tow Truck License		10	0
		Town Clerk - Tow Truck License		10	0
	Town Clerk			559	0
Town Clerk				559	0
Summary				5,644	1.4